



**mabe**

GE – Appliances & Lighting

GE/Mabe Canada Recall Hotline: 877-861-1315

## **Important Fire and Shock Safety Notice**

### **Recall of Certain GE Front Load Non-Heater Clothes Washers**

Dear Consumer:

General Electric Company (GE) in cooperation with the Electrical Safety Authority and Health Canada has announced a recall of certain GE front load washing machines. These units are white, have a round door and can be identified by the control panel unique to these particular models. According to GE's records, you may have purchased one of these products. Please read this notice carefully and call the GE Recall Hotline or log on to GE's recall website if your GE washer is included in the recall.

This voluntary recall is due to the potential for shock and fire, caused by the possible contact of a broken wire with a metal component of the washtub during operation of the machine.

**GE will provide a free repair to all consumers with units affected by the recall. Consumers should unplug the washer from its electrical outlet and not operate their washer until the unit is repaired.**

GE is aware of seven incidents in North America, one of which was in Canada in which flames have escaped the unit and caused minor smoke damage. GE is not aware of any secondary ignition, shock or personal injury.

This recall includes 32,955 GE washers manufactured for Canada from December 2006 until February 1, 2010. The model and serial numbers are important, as not all front load washing machines are included in the recall. Look at the outer right side of your GE front load washer above the rating plate or on the inside door to find the model and serial number. On the back of this letter is a list of the affected models and serials and a picture that shows you where to find the model and serial number of your washer.

**If your washer is one of those affected, please contact Mabe Canada immediately**

**to schedule a free repair.** Please call the Recall Hotline: 877-861-1315 from 7:30 a.m. to 7:30 p.m. Eastern time Monday through Friday, or e-mail Mabe Canada at [servicerequest@mabe.ca](mailto:servicerequest@mabe.ca) to request your free repair. Before you call, please write down the model and serial number of your non-heater front load clothes washer and have it available for your reference by phone, or include this information in your e-mail.

Information on the recall can also be found on the Recall Information page at <http://www.geappliances.ca/recall/index.jsp>

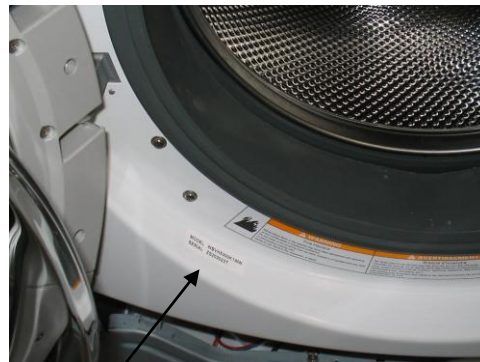
**Affected Models:**

Brand	Model Number Begins With:	Serial Number Begins With:
GE	GBVH5	AM, AR, AS, AT, DM, DR, DS, FM, FR, FS, GM, GR, GS, HM, HR, HS, LM, LR, LS, MM, MR, MS, RM, RR, RS, SM, SR, SS, TM, TR, TS, VM, VR, VS, ZL, ZM, ZR, ZS

**GBVH5  
GBVH5**



Models not recalled have different control appearance



**Location of Serial Tag**