



GE – Appliances & Lighting

GE/Mabe Canada Recall Hotline: 1-877-813-4942

e-mail [servicerequest@mabe.ca](mailto:servicerequest@mabe.ca)

## Safety Notice - Recall of Certain GE Dishwashers

Dear Consumer:

General Electric Company (GE) in cooperation with the Electrical Safety Authority and Health Canada has announced a recall of certain GE Profile™ and GE Monogram® dishwashers. The GE Profile and GE Monogram Dishwashers are operated by an electronic control mounted inside the top of the door. According to GE's records, you may have purchased one of these products. Please read this notice carefully and pay special attention to the list of affected models on the back. If your dishwasher is listed, call the GE/Mabe Canada Recall Hotline to schedule your free repair.

This is a voluntary recall. It includes 5,322 GE Profile and GE Monogram dishwashers manufactured for Canada. The GE Profile brand models were manufactured July 2003 through December 2005 and the GE Monogram units January 2004 through December 2006. The serial number is important, as not all dishwashers with these model numbers are included. Look inside on the front left side of the dishwasher tub to find the model and serial number. On the back of this letter is a picture that shows you where to find the model and serial number of your dishwasher.

GE has determined that water condensation can drip onto the electronic control board, potentially causing a short circuit and resulting in an overheated connector. This poses a fire hazard to consumers.

GE has been made aware of five instances of escaped fires, four of which in the US caused damage to the kitchen counter-tops where the dishwashers were installed and one of which in Canada caused damage to adjacent cabinets and smoke damage to the home. No injuries have been reported in US or Canada.

We ask that consumers not use their dishwasher until it is repaired and to disconnect the electric supply by shutting off the fuse or circuit breaker controlling it and inform all users of the dishwasher about the risk of fire.

GE and Mabe Canada will provide a free repair to all consumers with units affected by the recall.

**Consumers who have one of the recalled dishwashers and want more information or to arrange free service should** call the Mabe Canada Recall Hotline: 1-877-813-4942 from 8:00 a.m. to 7:30 p.m. Eastern time Monday through Friday, or e-mail Mabe Canada at

[servicerequest@mabe.ca](mailto:servicerequest@mabe.ca) to request your free repair. Before you call, please write down the model and serial number of your dishwasher and have it available for your reference.

Information on the recall can also be found on the Recall Information page at [www.geappliances.ca/recall/index.jsp](http://www.geappliances.ca/recall/index.jsp). This recall is being conducted in cooperation with the Electrical Safety Authority (ESA) and Health Canada, who will also monitor the effectiveness of the recall program.

**Affected Models:**

| Brand       | Model Number Begins With:                      | Serial Number Begins With:   |
|-------------|--|--|
| GE Profile  | PDW9200J, PDW9280J                             | MF, RF, SF, TF, VF, ZF, AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH                         |
|             | PDW9800J, PDW9880J                             | MF, RF, SF, TF, VF, ZF, AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH   |
|             | PDW9700J                                       | MF, RF, SF, TF, VF, ZF, AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH                                 |
| GE Monogram | ZBD6800K00, ZBD6800K01, ZBD6800K03, ZBD6800K10 | AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL                 |
|             | ZBD6880K00, ZBD6880K01, ZBD6880K03, ZBD6880K10 | AG, DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL, TL, VL, ZL |
|             | ZBD6890K00, ZBD6890K01, ZBD6890K03, ZBD6890K10 | DG, FG, GG, HG, LG, MG, RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL                 |
|             | ZBD0700K00, ZBD0700K01, ZBD0700K03, ZBD0700K10 | VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL   |
|             | ZBD0710K00, ZBD0710K01, ZBD0710K03, ZBD0710K10 | RG, SG, TG, VG, ZG, AH, DH, FH, GH, HH, LH, MH, RH, SH, TH, VH, ZH, AL, DL, FL, GL, HL, LL, ML, RL, SL, TL, VL                                 |

**Possible model options: white, black, bisque, stainless steel and custom panels**



**Location of Serial Tag**

